+1 (888)-308--7172 Pluto TV Charge Showing on Credit Card

ASSET INVENTORY AND CONTRACTUAL BOUNDARY REVIEW

INTRODUCTION

The purpose of this document is to define the technical scope, recurring payment terms, and vendor provisioning channels associated with the Pluto TV subscription that appears on a credit card statement as " Pluto TV Charge." The review is structured in three parts: asset inventory, contractual boundaries, and provisioning pathways. 1 888 308 7172(USA/CA) Each section includes actionable steps that a technical support analyst or systems architect can follow to verify compliance, isolate the charge source, and remediate any unauthorized billing.

PART ONE - ASSET INVENTORY

1. IDENTIFY THE CARDHOLDER PROFILE

a. Access the financial institution's card management portal using the administrator credentials.

b. Navigate to the "Cardholder Services" menu, select "Account Overview," then 1 888 308 7172(USA/CA) click the "View Transaction History" button.

c. Filter the list by the date range in which the Pluto TV charge first appeared. Record the transaction ID, merchant name, and reference number.

2. MAP THE DIGITAL ENDPOINTS

a. Open the corporate asset management system (AMS) and locate all devices linked to the cardholder's employee ID.

b. 1 888 308 7172(USA/CA) In AMS, select "Device Inventory," then use the "Search by User" field to retrieve laptops, smartphones, and tablets.

c. Export the device list to CSV for cross-reference with the authentication logs.

3. COLLECT APPLICATION USAGE METRICS

a. Log into the organization's endpoint monitoring console (e.g., Microsoft Endpoint Manager).

b. From the dashboard, choose "Application Inventory," 1 888 308 7172(USA/CA) then filter by "Pluto TV" or "TV streaming."

c. Note the installation dates, version numbers, and the device IDs where the application is present.

4. VERIFY NETWORK TRAFFIC SOURCES

a. Open the network security appliance UI (e.g., Palo Alto Networks Panorama).

b. Go to "Monitor ? Traffic," set the time window to cover the billing 1 888 308 7172(USA/CA) cycle, and apply a filter for destination ports 443 and 80 with the domain "pluto.tv."

c. Capture the source IP addresses and map them to the device inventory from step 2.

5. DOCUMENT THE ASSET REGISTER

a. Compile the findings into a master asset register. Include columns for Device ID, Owner, OS version, Pluto TV 1 888 308 7172(USA/CA) client version, last update timestamp, and network activity flag.

b. Store the register in the secure documentation repository with read-only access for audit purposes.

PART TWO - CONTRACTUAL BOUNDARY REVIEW

1. RETRIEVE THE SERVICE AGREEMENT

a. Access the legal contract repository via the "Contracts" portal.

b. Search for "Pluto TV" using the keyword field and select the most recent agreement (typically 1 888 308 7172(USA/CA) titled "Pluto TV Subscription Services - Enterprise").

c. Download the PDF and open it in the document viewer.

2. EXTRACT RECURRING PAYMENT TERMS

a. Within the PDF, use the "Find" function to locate the phrase "Payment Schedule."

b. Record the billing frequency (monthly, quarterly, or annual), the exact charge amount, and the billing start date. 1 888 308 7172(USA/CA)

c. Note any clauses that allow automatic renewal or price adjustments.

3. ANALYZE CANCELLATION AND NOTIFICATION CLAUSES

a. Search for "Termination" and "Cancellation" sections.

b. Document the required notice period (e.g., 30 days) and the method for termination (online portal, email, or phone).

c. Capture any required confirmation steps, such as clicking a "Confirm Cancellation" button 1 888 308 7172(USA/CA) in the vendor portal.

4. VALIDATE AUTHORIZATION WORKFLOW

a. Review the "Authorization" clause to confirm who in the organization is permitted to approve the subscription (typically a department head or finance manager).

b. Cross-check the recorded approver's name against the internal approval

SYSTEM DECOMMISSIONING OVERVIEW

The purpose of this document is to guide an administrator through the 1 888 308 7172(USA/CA) complete removal of a Pluto TV subscription that is appearing as a charge on a credit card. The process is divided into three distinct phases: disabling all active seats, unlinking any stored payment instruments, and terminating the automatic renewal contract. Each phase contains explicit navigation paths, button labels, and system 1 888 308 7172(USA/CA) responses. Follow the steps in order; skipping a phase can leave residual entitlements that may generate future charges.

DISABLING ACTIVE SEATS

1. Log in to the Pluto TV Business Portal

- URL: https://business.pluto.tv/login

- Enter the corporate email address and password.

- Click the SIGN IN button.

2. Navigate to the USER MANAGEMENT 1 888 308 7172(USA/CA) console

- From the left-hand navigation pane select ACCOUNT SETTINGS.
- Under ACCOUNT SETTINGS choose USER SEATS.

3. Review the list of currently assigned seats

- The table displays USER NAME, EMAIL, ROLE, and STATUS.
- Confirm that the number of ACTIVE seats matches the count on the most recent 1 888 308 7172(USA/CA) invoice.

4. Revoke each seat individually

- For each row, click the ACTIONS dropdown.
- Select REVOKE SEAT from the menu.
- A confirmation modal appears: "Are you sure you want to revoke this seat? This action cannot be undone."
- Click CONFIRM to proceed.
- The STATUS column updates 1 888 308 7172(USA/CA) to REVOKED and the seat count decrements.

5. Bulk revocation (optional for large deployments)

- Above the table, click SELECT ALL.
- With all rows highlighted, open the ACTIONS dropdown and choose REVOKE SELECTED.
- Confirm the bulk operation in the modal by clicking CONFIRM.
- Verify that the seat 1 888 308 7172(USA/CA) count returns to zero.

6. Verify seat removal

- Refresh the USER SEATS page.
- Ensure the table shows zero ACTIVE seats and only REVOKED entries (if any remain for audit purposes).

UNLINKING PAYMENT METHODS

1. Access the BILLING dashboard

- From the main navigation bar, select BILLING.
- Click PAYMENT METHODS on 1 888 308 7172(USA/CA) the sub-menu.

2. Identify the stored credit card

- The panel lists CARD TYPE, LAST FOUR DIGITS, EXPIRATION DATE, and STATUS.
- Locate the card ending in the four digits that correspond to the charge you wish to stop.

3. Remove the card

- Click the REMOVE link adjacent to 1 888 308 7172(USA/CA) the card entry.
- A security prompt appears requesting the administrator password.
- Enter the password and click SUBMIT.
- The system displays a toast notification: "Payment method removed successfully."

4. If multiple cards are stored, repeat the removal steps for each card that could be used for future billing. 1 888 308 7172(USA/CA)

5. Add a placeholder payment method (optional)

- Some subscription contracts require at least one payment instrument on file to process termination.

- Click ADD PAYMENT METHOD.

- Enter a dummy card number (e.g., 4111 1111 1111 1111), a future expiration date, and a valid CVV.

- Click SAVE CARD. 1 888 308 7172(USA/CA)

- This placeholder can be removed after the contract is fully cancelled.

TERMINATING AUTOMATIC RENEWALS

1. Open the SUBSCRIPTION MANAGEMENT page

- From the left navigation, select SUBSCRIPTIONS.

- Choose ACTIVE SUBSCRIPTIONS.

2. Locate the Pluto TV subscription entry

- The list shows SERVICE NAME, PLAN TYPE, START DATE, NEXT BILLING DATE, and 1 888 308 7172(USA/CA) AUTO-RENEW status.

- Confirm that the AUTO-RENEW toggle is set to ON.

3. Initiate cancellation

- Click the ACTIONS button on the

FINANCIAL RECONCILIATION AND REFUND DISPUTES

INTRODUCTION

When a recurring charge from Pluto TV appears on a credit card statement under the reference "," it is often the result of a trial subscription that automatically 1 888 308 7172(USA/CA) converted to a paid plan. This section walks you through three critical post-billing actions: obtaining a prorated refund for the unwanted period, filing a formal charge dispute with your card issuer, and escalating unresponsive support tickets. The procedures assume you have a standard web browser, access to the Pluto TV 1 888 308 7172(USA/CA) account dashboard, and a working email client.

STEP 1 - GATHER EVIDENCE BEFORE CONTACTING PLUTO TV

1. Locate the transaction in your online banking portal. Capture a screenshot that includes:

- The date of the charge.

- The exact amount.

- The merchant descriptor "."

2. Log into Pluto TV using the email address associated with the charge. Navigate 1 888 308 7172(USA/CA) to the "Account" page, then click the "Billing History" tab. Download the PDF invoice that lists the start date of the subscription, the billing cycle, and the price.

3. If the subscription was never activated, take a screenshot of the "Plan Status" field that reads "Inactive" or "Trial Ended."

4. 1 888 308 7172(USA/CA) Save all files in a dedicated folder named "PlutoTVRefund[YYYYMMDD]" for easy retrieval.

STEP 2 - REQUESTING A PRORATED REFUND FROM PLUTO TV

A. ACCESS THE SUPPORT PORTAL

- Open a new browser tab and go to https://help.pluto.tv.
- Click the "Submit a Request" button located at the top-right corner of the homepage.

B. COMPLETE THE REFUND FORM

- Subject: "Request for Prorated Refund - Unauthorized Charge"
- Category: Choose "Billing 1 888 308 7172(USA/CA) & Payments."
- Sub-category: Select "Refund Request."
- Description: Write a concise paragraph that includes:
- Your full name and the email address linked to the account.
- The transaction date and amount.
- A statement that the subscription was not used after the trial period.
- A request for 1 888 308 7172(USA/CA) a prorated refund covering the period from the first charge date to the cancellation date.
- Attachments: Upload the screenshots and PDF invoice gathered in Step 1.

C. SUBMIT AND TRACK THE REQUEST

- After filling the fields, click the "Submit Request" button.
- You will receive an automatic acknowledgment email containing a ticket number (e.g., 1 888 308 7172(USA/CA) "PLTV-20231119-0045").
- Use the "My Tickets" link in the upper navigation bar to monitor status updates.

D. FOLLOW-UP IF NO RESPONSE IN 48 HOURS

- Return to the "My Tickets" page. Locate your ticket and click the "Add Comment" button.
- In the comment field, reference the original ticket number and politely request an update.
- Attach a 1 888 308 7172(USA/CA) copy of the original acknowledgment email for reference.

E. ESCALATION PATH

- If the ticket remains unresolved after three additional business days, repeat the "Add Comment" step, this time adding the phrase "Escalation Request - Refund Pending."
- The system will automatically route the ticket to a senior support agent.

STEP 3 - FILING A MERCHANT CHARGE DISPUTE WITH YOUR CARD ISSUER

A. LOG INTO YOUR CARD ACCOUNT

- Navigate to 1 888 308 7172(USA/CA) your bank's online portal (e.g., https://onlinebanking.example.com).
- Sign in using your credentials and complete any required two-factor authentication.

B. LOCATE THE TRANSACTION

- Go to the "Transactions" or "Activity" tab.

- Use the search bar to filter by the amount or the descriptor "."

- Click on the transaction line to expand details, then 1 888 308 7172(USA/CA) select "Dispute Transaction."

C. SELECT DISPUTE REASON

- Choose "Service Not Received or Not as Described."

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TERMINATION VERIFICATION AND OPERATIONAL HYGIENE

INTRODUCTION

When a Pluto TV subscription is cancelled, it is not enough to simply click "Cancel" in the web portal. A thorough post-cancellation audit guarantees that the customer's account is truly closed, that no residual balance remains, and 1 888 308 7172(USA/CA) that any device or token entries tied to the account are removed from internal registries. The following procedure is designed for support engineers, account administrators, and security auditors who must verify the final state of a terminated subscription and clean up ancillary data. The guide assumes the use of the 1 888 308 7172(USA/CA) Pluto TV corporate admin console, the billing API, and the device management service (DMS). All steps are described as they appear on the latest release (v5.12) of the admin tools.

1. CONFIRM CANCELLATION IN THE ADMIN CONSOLE

1.1 LOG IN

- Open a web browser and navigate to admin.plutotv.com.

- Enter your corporate credentials (username and password). If multi-factor authentication 1 888 308 7172(USA/CA) is enabled, approve the push notification on your registered device.

- Click the SIGN IN button.

1.2 LOCATE THE CUSTOMER ACCOUNT

- From the dashboard, select the ACCOUNT MANAGEMENT tab located on the left navigation pane.

- In the search bar at the top of the screen, type the customer's email address or the unique 1 888 308 7172(USA/CA) account ID (e.g., 9F3A-B7C2-E5D1).

- Press ENTER or click the SEARCH icon (magnifying glass).

1.3 VERIFY CANCELLATION STATUS

- The account summary page will load. Look for the SUBSCRIPTION STATUS field. It must display "CANCELLED - EFFECTIVE DATE: [date]".

- Confirm that the CANCELLATION REASON field contains the appropriate code (e.g., USERREQUEST, PAYMENTFAILURE).

- 1 888 308 7172(USA/CA) If the status shows "ACTIVE" or "PENDING CANCELLATION", the termination process has not completed. Proceed to the "Resume Cancellation" button and follow the on-screen prompts to finalize the request.

2. ENSURE ZERO BALANCE ON THE BILLING SYSTEM

2.1 ACCESS THE BILLING API TOOL

- Open a new browser tab and go to billing.plutotv.com/tools/api.

- Log in with your billing admin credentials.

- Click the 1 888 308 7172(USA/CA) API CONSOLE link.

2.2 QUERY ACCOUNT BALANCE

- In the request pane, paste the following JSON payload:

{

"accountId": "9F3A-B7C2-E5D1",

"action": "getBalance"

}

- Press the EXECUTE button.

- The response will include a "currentBalance" field expressed in USD. Verify that the value is 0.00.

2.3 RESOLVE NON-ZERO BALANCES

- If the balance is greater than zero, note 1 888 308 7172(USA/CA) the amount and the transaction IDs listed under "outstandingCharges".

- Return to the ACCOUNT MANAGEMENT screen, select the "Billing History" tab, and locate each charge.

- For each charge, click the VIEW DETAILS button, then select the REFUND button if the charge is erroneous, or the SETTLE button if the 1 888 308 7172(USA/CA) customer has agreed to pay the remaining amount.

- After processing, re-run the GET BALANCE request until the response shows 0.00.

2.4 LOG THE FINANCIAL CLOSURE

- In the admin console, navigate to the ACCOUNT NOTES section.

- Click ADD NOTE, type "Balance verified as zero on [date] via Billing API; all charges cleared.", and 1 888 308 7172(USA/CA) click SAVE.

3. CLEANUP DEVICE REGISTRY ENTRIES

Pluto TV maintains a device registry that maps active device tokens to a user account. Failure to purge these entries can result in orphaned push notifications or unauthorized access attempts.

3.1 OPEN THE DEVICE MANAGEMENT SERVICE (DMS)

- From the main admin console, click the TOOLS dropdown in the top menu bar.

- Select DEVICE 1 888 308 7172(USA/CA) REGISTRY from the list.

3.2 FILTER DEVICES BY ACCOUNT

- In the DMS interface, locate the ACCOUNT FILTER field at the top left.

- Enter the account ID (9F3A